

HOMESTEAD HAY CO. DELIVERY INFO

In order to better serve our customers, we now offer delivery of our products to your farm!

****Keep in mind that this is an extra service and requires an additional charge for the service provided****

1. All customers must come pick out the pile of hay they would like...we don't pick options for you (we'd get it wrong). Deliveries require a 7-day advance notice to facilitate scheduling and logistics. No special exceptions will be made without a penalty fee of \$40.
2. Homestead Hay Company utilizes trucks and trailers to deliver orders of 50-300+ bales. Orders to farms that cannot accommodate a truck and trailer are required to utilize a pickup load of 50.
3. In order to reduce your delivery charge, it is suggested that customers:
 - a. Supply labor at the farm to unload – this eliminates need of additional help to arrive with the load
 - b. Prepare adequate space for the load to be stacked at ground level and NOT in a loft.
 - c. Be present to help instruct driver on where contents go.
 - d. Plan the load storage area close to the barn entrance so it is easily accessed and the load can be unloaded quickly.
4. All deliveries must be paid for at the time they are completed or else the load will return to Homestead Hay Co. Special exceptions are made due to medical emergencies.
5. When paying for a delivery, we require customers to write a check to Brock Rohrer (Homestead Hay Owner) for the contents of the load. Checks will be collected by the hauler at the time of the delivery.
6. **Order Process:**
 - a) customer visits HHC and chooses hay to be purchased/delivered by talking with Brock in person, emailing homesteadhayoffice@gmail.com, or leaving a message at 717-598-1455.
 - b) customer schedules for delivery through Brock (he will coordinate).
 - c) order is shipped and check for purchase and delivery are both collected upon delivery.
7. Any load that must be returned for any reason will be subject to an additional handling fee to the customer as assigned by the hauler.